

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

September 12, 2003

IN RE:)	
)	
APPLICATION OF PHILLIPS & BROOKS/GLADWIN, INC.)	DOCKET NO.
FOR AUTHORITY TO PROVIDE)	02-01248
COCOT SERVICES IN TENNESSEE)	Company ID: 128812

**ORDER REVOKING AUTHORITY TO PROVIDE COCOT SERVICES
IN TENNESSEE FOR NONPAYMENT OF FEES**

This matter came before Director Pat Miller, Director Sara Kyle and Director Ron Jones of the Tennessee Regulatory Authority (the "Authority" or "TRA"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on August 18, 2003, to cancel the authority of Phillips & Brooks/Gladwin, Inc. (the "Company") to offer Customer Owned Coin or Coinless Operated Telephone ("COCOT") service in Tennessee due to non-payment of fees.

The Company originally filed its Application to provide COCOT service within the State of Tennessee on November 25, 2002. During a regularly scheduled Authority Conference held on December 16, 2002, the Directors found that the Company had met all the requirements of Tenn. Comp. R. & Regs. 1220-4-2-.43 through 1220-4-2-.45 to provide COCOT service in Tennessee.

Pursuant to Tenn. Code Ann. § 65-4-301, every owner or operator of a public pay telephone shall submit to the TRA an annual inspection and supervision fee for each service location on or before July 1 of each year. A notice advising the Company of its failure to comply

with the requirements of Tenn. Code Ann. § 65-4-301 was mailed on July 21, 2003.¹ Thereafter, this matter was placed on the August 18, 2003 Authority Conference for the voting panel assigned to this docket to consider revocation of Phillips & Brooks COCOT certification due to non-payment of fee.

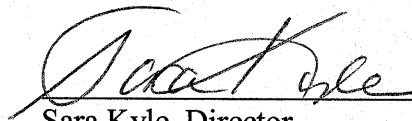
Based upon careful consideration of the record of this matter, the panel voted unanimously to revoke the authority of Phillips & Brooks/Gladwin, Inc. to provide COCOT service in Tennessee.

IT IS THEREFORE ORDERED THAT:

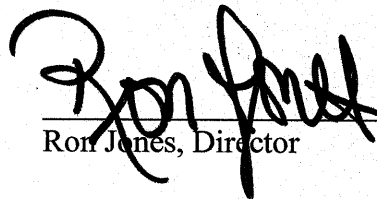
As a result of the non-payment of fees, the authority granted to Phillips & Brooks/Gladwin, Inc. to provide COCOT service within the state of Tennessee is revoked, and this docket is closed.



Pat Miller, Director



Sara Kyle, Director



Ron Jones, Director

¹ The notice was returned by the United State Post Office to the TRA as undeliverable on July 26, 2003.